

Dear Client,

NEW VARIANT RABBIT HAEMORRHAGIC DISEASE (RHVD2)

In November 2015 the UK became aware of new variant rabbit haemorrhagic disease (RHVD2) when a member of the British Rabbit Council had RHVD2 confirmed following post mortem and PCR testing.

Rabbit haemorrhagic disease (RHD), also known as rabbit calicivirus disease (RCD) or viral haemorrhagic disease (VHD), is a highly infectious and fatal disease that affects both wild and domestic rabbits. The virus infects only rabbits, and has been used in some countries to control rabbit populations. However, there are now two distinct viral strains; RHVD and, the new RHVD2. This disease whilst similar to the original RHVD has a longer incubation period (6-9 days) and rabbits may survive longer, obviously unwell.

At the moment the vaccine for RHDV2 is not available in the UK but it can be imported by the practice from France or Spain. It is not available in single dose vials but we are willing to purchase some and hold a 'Vaccination Clinic'. If you wish to have your rabbit vaccinated with the vaccine for RHDV2 then please let us know. Once we have enough rabbits on our list we can import the vaccine and arrange a clinic date for rabbits to be vaccinated. The vaccine cost is £25.00.

We are recommending that you still vaccinate your rabbits with the current vaccine that is available in the UK, Nobivac Myxo & RHD, in order to protect your rabbit against Myxomatosis.

TORTOISES AND HIBERNATION

As the summer draws to a close and the days shorten, here in our British climate tortoises gradually become more lethargic and eat gradually less and less.



This is a natural slowing down which prepares them for the winter months when the tortoise's body will shut down almost completely. Their metabolism slows to the point where their heart is hardly beating and all of

their bodily functions work at a level that keeps them alive, but no more. Preparing for hibernation is always tricky and so particular care is required at the beginning and end of the season. There are a number of methods used to assist tortoises to go into hibernation.

When in hibernation the tortoise body temperature should be between 4-5°C. It will consume stored body fats and store waste products in the kidneys. It is recommended that tortoises receive a health check before and after hibernation to ensure that they are fit and healthy. If you have any questions or would like your tortoise's health checked prior to hibernation book an appointment with our vet Mr Arnold, who has a wealth of experience, at any of our three surgeries.

WELCOME BACK....

Welcome back to our Senior Animal Nursing Assistant Tracy Laban. Tracy has been on maternity leave since December 2015 and has since introduced her incredible handsome little boy Quinn into the world. Tracy will now be working three days a week at our Bovey Tracey surgery and as before, amongst other duties, will oversee our nursing team.



....AND A FAREWELL

In November we will say goodbye to Becky Harvey, one of our animal nursing assistants. Becky joined us in November 2015 to cover Tracy's maternity leave and she herself is now off to have a baby. May we thank Becky for all the hard work she has put in whilst at the practice and wish her all the very best for her future as a mummy! She will be missed.



WORMING OFFER

Save 25%

Buy a years supply (four treatments) of worming tablets for your dog or cat and receive a 25% discount.

PARTY SEASON

As firework night and the Christmas party season draw nearer it's worth thinking about how to keep your pets safe and calm as many of them may fear loud noises.

Keeping your pet in the house during fireworks displays is obviously important but being physically safe doesn't protect them from the fear that many pets experience with the noise, flashes of light and vibrations.

Be prepared this fireworks' season. We have some suggestions to help keep your pet safe and calm:

- At nightfall, close all windows and curtains and put on some music to mask and muffle the fireworks sounds.
- If your dog or cat shows any signs of fear never show any anger and try to ignore their behaviour unless there is imminent danger, or if they are likely to harm themselves.
- Provide a den to hide in such as behind a sofa. Put some bedding there and try not to disturb your pet when it is in its den.
- Keep a safe and secure environment. Microchipping your pet will certainly improve the chances of a safe return if they escape.
- Outdoor pets should be moved indoors or have their hutches covered.



RECOMMEND A FRIEND AND YOU BOTH CAN SAVE £10

Most of our new clients come to us through personal recommendation. We hope you are pleased with our service and will consider recommending us to your family and friends. To say thank you, we'll give you, and your friend, a £10 discount. There is no limit to the number of friends that can be recommended. Please collect a voucher from reception to take advantage of this scheme.



SAVE OVER 25% WITH OUR PUPPY & KITTEN PACKS

Puppy Pack includes: vaccination course, prescription flea treatment, prescription worm treatment, identification tag, a £10 voucher to use towards the cost of neutering, a bag of Royal Canin puppy food and a Royal Canin voucher. Price £60.00 saving over 30%

Kitten Pack includes: vaccination course, prescription flea treatment, prescription worm treatment, microchip, a £5 voucher to use towards the cost of neutering, a bag of Royal Canin kitten food and a Royal Canin voucher. Price £67.00 saving over 25%

BRING US YOUR USED STAMPS

We are collecting used stamps and sending them to The James Hopkins Trust, a charity that has helped one of our vet's family beyond belief. They provide nursing respite care for life limited and life threatened young children.

PET CARE PLANS

Our Pet Care Plan covers your pet for all its basic health care needs, including preventative treatments and expert advice, giving you complete peace of mind.

It allows you to spread the cost of caring for your pet throughout the year with easy direct debit payments.

Ask at reception for more details

Practice Facilities

- Appointment System
- Parking
- 24 Hour Emergency Service
- Modern Surgical Facilities
- Nurse Clinics
- In-House Laboratory
- Digital X Ray Machine
- Endoscope
- Pet Care Plans

BOVEY TRACEY SURGERY

Mill House, Station Road,
Bovey Tracey, Newton
Abbot, TQ13 9AL
TELEPHONE ; 01626
833023

MORETONHAMPSTEAD SURGERY

31 Court Street,
Moretonhampstead,
Newton Abbot, TQ13 8LG
TELEPHONE ; 01647
440441

CHRISTOW SURGERY

Old Mines Road,
Christow, Exeter, EX6 7NS
For appointments/repeat
prescriptions etc.
TELEPHONE; 01626
833023

FOR OUT OF HOUR EMERGENCIES PLEASE

TELEPHONE : 01647
440441

