

Dear Client,

Summer seems to have come and gone in the blink of an eye. We have had a busy summer season with the highlight for us being the winner of first place at Bovey Tracey Carnival with our "Chinese Cow". We are still working towards gaining planning permission for an extension at our Bovey Tracey surgery. Hopefully we will have some good news by the end of this year. In July we had our routine Royal College of Veterinary Surgeons Practice Standards assessment towards which we are constantly working very hard to ensure we are looking after your animals to the best of our ability. You can read a little more about this scheme in this newsletter.

GOODBYE...

At the end of September we will be saying a sad farewell to a key member of our team, Jo Elliott. Jo joined our team back in 2012 as a receptionist at our Bovey Tracey surgery. Jo has done a fantastic job helping you all on reception. We have thoroughly enjoyed working with her. Jo has decided to focus on her illustration work (her greeting cards are available to buy on reception at the Bovey Tracey surgery) which has become more and more popular. You may all still get a chance to see Jo when she calls in with her dogs Kip and Ned which she has promised to do so. It will just be the other side of the desk! May we wish Jo the best of luck for the future and thank you for all your hard work.



WELCOME BACK....

In November last year we said goodbye to Becky Harvey as she left us to go on maternity leave. Her beautiful daughter Mazie will be 1 in December and we are very happy to have Becky return to us in October. Becky will be coming back to a new role as receptionist, working alongside Erica and our nurses to provide a first point of contact at our Bovey Tracey Surgery. We are looking forward to working with Becky again.



ROYAL CANIN PET FOOD

There are now many different types of diet on the market for you to choose for your pet. There is so much choice it can be overwhelming. Each pet needs to be looked at as an individual and their diet should be tailored to their nutritional needs. Royal Canin diets contain select ingredients to meet the specific needs of your pet.

We are Royal Canin stockists and have been for the last 20+ years. Why? They have a comprehensive range of diets which:

- help with the nutritional management of common diseases and multiple conditions.
- give ICU support to critically ill pets.
- help with gastro-intestinal upsets and ongoing support to those with sensitivities.
- help with behavioral and stress issues.
- help with weight management.
- Maintains the health of pets of all ages, from weaning to geriatric to help keep them fighting fit.

Royal Canin provide us with great tools so that we can select the best diet for your pets nutritional needs. We will look at many different factors which will affect these needs including, age, sex, body score, health, faecal scoring and much more. We can also accurately find out how much it will cost per day to feed. These tools will also let you know how much you should be feeding your pet each day.

Clients currently using the wide range of Royal Canin diets really do see a benefit and for peace of mind all Royal Canin diets come with a palatability guarantee so that if your pet does not like the food it can be returned to us for a full refund.

If you would like to discuss a healthy, nutritional diet for your pet, then book in to one of our nurses clinics to get some FREE advice and guidance.



FEAR OF FIREWORKS

As firework night and the Christmas party season (gulp) draws nearer it's worth thinking about how to keep your pets safe and calm as many of them are afraid of loud noises. Starting early with training techniques and pheromone support can fully prepare your pet for the bangs, pops and fizzes to come. If you would like further information please speak to a member of our team for further advice.

RCVS PRACTICE STANDARDS SCHEME

We have been assessed by the RCVS and are part of their Practice Standards Scheme. The RCVS Practice Standards Scheme (PSS) is a voluntary initiative to accredit veterinary practices in the UK. Through setting standards and carrying out regular assessments, the Scheme aims to promote and maintain the highest standards of veterinary care.

To become accredited, we volunteer for rigorous assessments and have met a range of minimum standards including hygiene, 24-hour emergency cover, staff training, certain types of equipment and cost estimation procedures.

The scheme offers peace of mind to our clients and a more informed choice to the animal-owning public. As pets are often treated as members of the family, you as owners rightly want to be sure they receive excellent medical treatment.

DAY OUT AT CHAGFORD SHOW

We were honored again this year to be the duty vets at Chagford Show which was held on 17th August. Here are a few photos from our busy, but fun day....



PROUD TO SUPPORT LOCAL COMPANIES

Every dog deserves a little treat from time to time (especially after being so brave at the vets) and why not support a local company at the same time. From September we began stocking dog treats from The Dog Treat Company which hand make all their products locally. We hope soon to stock these tasty treats at both our Bovey Tracey and Moretonhampstead branches.

50g Pouches £2.49

110g Tins £5.99



PRICE DROP

Thanks to negotiating better deals from our suppliers we have reduced our prices of our Puppy and Kitten Packs.

Puppy Pack includes: *vaccination course, prescription flea treatment, prescription worm treatment, identification tag, a £10 voucher to use towards the cost of neutering, a bag of Royal Canin puppy food and a Royal Canin voucher.*

Price £55.00 saving over 35%

Kitten Pack includes: *vaccination course, prescription flea treatment, prescription worm treatment, microchip, a £5 voucher to use towards the cost of neutering, a bag of Royal Canin kitten food and a Royal Canin voucher.*

Price £65.00 saving over 25%

We are also able to offer breeders reduced price microchipping when combined with litter health checks at 6-8 weeks of age.

Ask a member of our team for further details.

www.moorgatevets.co.uk

Practice Facilities

Appointment System
Parking
24 Hour Emergency Service
Modern Surgical Facilities
Nurse Clinics
In-House Laboratory
Digital X Ray Machine
Endoscope
Pet Care Plans

BOVEY TRACEY SURGERY

Mill House, Station Road,
Bovey Tracey, Newton
Abbot, TQ13 9AL
TELEPHONE; 01626
833023

MORETONHAMPSTEAD SURGERY

31 Court Street,
Moretonhampstead,
Newton Abbot, TQ13 8LG
TELEPHONE ; 01647
440441

CHRISTOW SURGERY

Old Mines Road,
Christow, Exeter, EX6 7NS
For appointments/repeat
prescriptions etc.
TELEPHONE; 01626
833023

FOR OUT OF HOUR EMERGENCIES PLEASE

**TELEPHONE : 01647
440441**

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