

Dear Client,

As the summer draws to a close we look back at a busy and hot, but enjoyable summer. For clients who have visited the Bovey Tracey surgery over the summer you may have noticed a few new faces. Beth Richardson and India Perkins joined our nursing team over the summer and have settled in well, and we also have Alison Mudge joining us in November.

A few members of staff went along to Chagford Show on Thursday 16th August where Ulli was the official vet. We had a great day and would definitely recommend Chagford Show as a great day out. Special thanks to "The Jolly Roger" who generously lent us some of the model animals we brought along on the day.



Also working alongside The Jolly Roger, this year our entry to Bovey Carnival was a joint effort. We are pleased to say no dinosaurs were hurt on the day, it was all some top notch acting from The Jolly Roger staff! This year we were proud to win best float – a high bar for next year.



We hope you enjoy the few photos included within this newsletter from the above events.

We are continuing to work behind the scenes with plans to extend and update our Bovey Tracey surgery and hope that building work will be well underway in the New Year. There will be some disruption behind the scenes but we hope to be able to continue to offer our full service throughout the works.

We now look forward to what Autumn brings, the good and the bad! We will be out with our pets in the last of the nice weather and the dogs always enjoy playing in the fallen leaves, but we also expect to be seeing more pets stressed about fireworks, or who have helped themselves to some of the edible treats available this time of year for humans that aren't so good for our pets.

We try not to mention the "C" word yet but soon we will be thinking about decorations, presents and the holiday rota – all in the next newsletter.

Ashley Rubens
Partner

TIPS TO HELP YOUR DOG COPE WITH FIREWORKS SEASON

It is very common for dogs to be sensitive to loud noises (including fireworks). While a certain degree of fear during loud noises is normal to keep dogs from danger, if the fear gets worse it can become very stressful for you and your dog. How will you know if your dog is terrified by fireworks? Pretty easy! Look at their behaviour: ears back, excessive panting, drooling, shaking, hiding away, barking excessively, messing in the house, etc..

What can you do?

If you plan well in advance, you can help your dog tolerate the noise with a gradual de-sensitisation program. That means exposing your dog to the sounds of fireworks, day after day, starting super quiet (just at the volume they barely hear it) and increasing the volume progressively. Stop increasing the volume if they seem to react badly to it and reward your dog when they respond well. This can take quite

a long time, so better to do it long before or after firework season. Each dog is different and in difficult cases speak to one of our vets, or a qualified behaviourist.

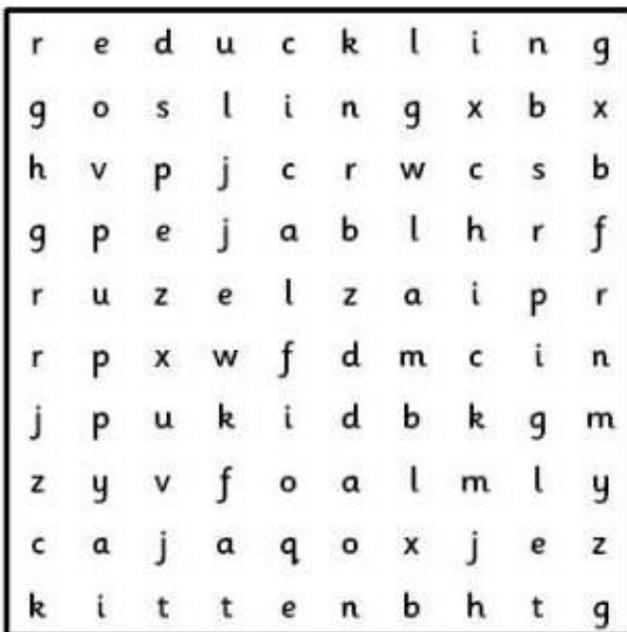
A few days before anticipated events, there are still many things you can do!

The best way to prepare dogs for fireworks is to think like a dog. They feel scared as they are alarmed by the loud noises of the fireworks but do not understand that fireworks cannot harm them. That's why they feel safer when they have a hiding space. You can make your dog a 'safe haven' or a 'dog den'. If your dog already has a hiding place then this space can be used, making it as snug and secure for your dog as possible by adding blankets or bedding.

If you are making your 'dog den' from scratch, try to do this a few weeks in advance so that your dog knows it is a safe place when fireworks start.

Using an ADAPTIL Calm Home Diffuser or ADAPTIL Calm On-The-Go Collar will help your dog cope with the loud noises. For further support, sedative or calming tablets are available and it's usually best to discuss your dog's situation with one of our vets.

BABY ANIMAL WORD SEARCH



We hope you don't find yourselves waiting too long with little ones in our surgery but if you are then hopefully this word search might pass a little time – feel free to take this newsletter home for them to do later.

- A baby Cow is a C _____?
- A baby Chicken is a C _____?
- A baby Duck is a D _____?
- A baby Horse is a F _____?
- A baby Goose is a G _____?
- A baby Goat is a K _____?
- A baby Cat is a K _____?
- A baby Sheep is a L _____?
- A baby Pig is a P _____?
- A baby Dog is a P _____?

ANOTHER GREAT REASON TO JOIN OUR DISCOUNT SCHEME....

Our Pet Care Plans, which not only allows pet owners to save money, but lets owners spread the cost of gold standard preventative healthcare throughout the year by monthly direct debits, now include vaccination courses. Great for those who have welcomed a new dog or cat into their home, or for those who have previously been unable to keep up with their pets annual vaccination regime.

BRING US YOUR USED STAMPS

We are collecting used stamps and sending them to The James Hopkins Trust, a charity that has helped one of our vet's family beyond belief.

They provide nursing respite care for life limited and life threatened young children.

PET INSURANCE

We get asked regularly what companies we recommend for pet insurance. We are unable to recommend any insurance companies. But we would recommend pet owners look for lifelong policy cover and to research the company before taking out cover with them. A good place to start is to visit www.petinsurancereview.co.uk, and read unbiased reviews of pet insurance companies from their customers.

Practice Facilities

- Appointment System
- Parking
- 24 Hour Emergency Service
- Modern Surgical Facilities
- Nurse Clinics
- In-House Laboratory
- Digital X Ray Machine
- Endoscope
- Pet Care Plans

BOVEY TRACEY SURGERY

Mill House, Station Road,
Bovey Tracey, Newton
Abbot, TQ13 9AL
TELEPHONE; 01626
833023

MORETONHAMPSTEAD SURGERY

31 Court Street,
Moretonhampstead,
Newton Abbot, TQ13 8LG
TELEPHONE ; 01647
440441

CHRISTOW SURGERY

Old Mines Road,
Christow, Exeter, EX6 7NS
For appointments/repeat
prescriptions etc.
TELEPHONE; 01626
833023

FOR OUT OF HOUR EMERGENCIES PLEASE

TELEPHONE : 01647
440441

