

## RECOMMEND A FRIEND AND SAVE £10

Most of our new clients come to us through personal recommendation. We hope you are pleased with our service and will consider recommending us to your family and friends. To say thank you, we'll give you, and your friend, a £10 discount. There is no limit to the number of friends that can be recommended. Please collect a voucher from reception to take advantage of this scheme.

## CATS PROTECTION

Cats Protection is the UK's leading cat welfare charity, rehoming and reuniting over 46,000 cats and kittens every year through its nationwide network of over 250 volunteer-run branches and 29 adoption centres.

Cats Protection also promotes the benefits of neutering for a happy and healthy pet and produces a range of cat care information to encourage responsible pet ownership.

We have been providing veterinary services for the Teignbridge & Totnes Cats Protection branch for approximately fifteen years. This ranges from neutering to prevent unwanted litters from being born to giving first aid treatment to stray cats and treating poorly cats staying with fosterers.

In December 2013 we took part in a tender process in order to continue to carry out veterinary cover for the Teignbridge & Totnes Cats Protection. After a visit from the Cats Protection Field Veterinary Officer, Regional Manager and Teignbridge & Totnes branch Head of Welfare we are very pleased to be able to continue the provision of veterinary services.

The Teignbridge and Totnes branch are seeking more fosterers in the area to join their team. Have you ever considered becoming a fosterer? Please visit [www.cats.org.uk](http://www.cats.org.uk) for more information or to give a donation.

## WEBSITE

Within the next few months we will be announcing the arrival of our website to your computer screens. Keep your eyes open for the big announcement on our facebook page.

## UPGRADED DOG VACCINES

A quick reminder to dog owners. We have upgraded our leptospirosis dog vaccine to include even more strains. So when you bring your dog in this year for its annual vaccination it will be given a second vaccination at no extra charge.

## PHOTOGRAPH COMPETITION

We love to see photos of your pets so much that we are running a photograph competition.

To be in with a chance of winning a canvas print of your chosen photo simply email your entry to [moorgatevets@btconnect.com](mailto:moorgatevets@btconnect.com) and later in the year our clients will have a chance to vote for their favorite photo.

The competition is free to enter with a maximum of one entry per person. Entries will be accepted until 12<sup>th</sup> June 2014 (Mr Arnold's Birthday!) We will display the 10 best photos in our Bovey Tracey waiting room for clients to vote for their favorites. We will also try and put as many entries as possible up on our facebook page for everyone to enjoy.



## PET CARE PLANS

Our Pet Care Plan covers your pet for all its basic health care needs, including preventative treatments and expert advice, giving you complete peace of mind.

It allows you to spread the cost of caring for your pet throughout the year with easy direct debit payments.

*Ask at reception for more details*

## THE WANDERER RETURNS

In January 2014 we welcomed back Ashley Rubens. Many of you will remember Ashley who previously worked at the practice. Ashley joined us originally following his graduation from the Royal Veterinary College in 2006 and left the practice in 2009 to broaden his experience. Since then he has carried out a stint at Vale Veterinary Group and then went on to work as a busy locum across the United Kingdom. Ashley has re-joined us as a permanent member of the Moorgate team and we are very much looking forward to a long and bright future.



## INSURANCE CLAIM FORMS

Pet Insurance gives you the peace of mind that you will be able to give the very best treatment to your pet. For clients with Pet Insurance we are happy to make a claim on your behalf at no additional fee. Please submit a claim form to the surgery and ensure the owner section is completed in full. It is useful if you could also supply us with a stamped addressed envelope for us to forward the claim form to your insurance company.

## PRACTICE PROFILE



Ruby is a Staffordshire Bull Terrier (Staffie) belonging to our Senior ANA Tracy Laban. Ruby is 2 years old and was rehomed by Tracy from Foredown Kennels in May 2013. She has settled in well to her new home with two cats Halle and Smiffy. Ruby often joins us in the office when Tracy is working and gets on well with everyone who meets her.

Staffies are strong willed dogs with strong, muscular frames, who require plenty of exercise. If trained properly, they are gentle and affectionate. The Staffie is one of only two breeds recognised by the Kennel Club as a good family dog.

Sadly rehoming centres have extremely high numbers of Staffies as they are a very popular breed and this has led to over breeding.

## SUMMER HOLIDAYS

With Christmas as a distant memory some of you may already be planning your Summer Holiday. For those travelling abroad, have you considered taking your pet with you?

Many UK pet owners now take advantage of the Pet Travel Scheme (PETS) which allows pet dogs, cats and ferrets that have travelled to other countries (all of Europe and some other countries) to re-enter the UK without requiring quarantine.

The Pet Travel Scheme is the control measure to prevent rabies and tapeworm from entering the country via the importation of pets.

A PET passport can be issued to Dogs, Cats and Ferrets entering the UK from the EU and non-EU listed countries under the Pet Travel Scheme.

There are several stages to follow in order for your pet to be issued with a PET passport. For further information and prices please ask at reception.

## Practice Facilities

Appointment System  
Parking  
24 Hour Emergency Service  
Modern Surgical Facilities  
Nurse Clinics  
In-House Laboratory  
Digital X Ray Machine  
Pet Care Plans

### BOVEY TRACEY SURGERY

Mill House, Station Road,  
Bovey Tracey, Newton  
Abbot, TQ13 9AL  
TELEPHONE ; 01626  
833023

### MORETONHAMPSTEAD SURGERY

31 Court Street,  
Moretonhampstead,  
Newton Abbot, TQ13 8LG  
TELEPHONE ; 01647  
440441

### CHRISTOW SURGERY

Old Mines Road, Christow,  
Exeter, EX6 7NS  
For appointments/repeat  
prescriptions etc.  
telephone; 01626 833023

### FOR OUT OF HOUR EMERGENCIES PLEASE

TELEPHONE : 01647  
440441

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