

Dear Client,

Spring tends to be our busiest time of the year here at Moorgate. Our vets will be kept busy helping out our farm clients with lambings, calvings and a few kiddings and unpackings! We hope you enjoy reading this edition of our companion animal newsletter. We have an update on some of the services we can offer, some information we hope will be useful and an appeal for help from the Cats Protection.

### HOLIDAY TIME

Are you considering taking your pet abroad this year? Due to the Pet Travel Scheme it is easier than ever to travel with your dog, cat or ferret.

The Pet Travel Scheme is the control measure to prevent rabies and tapeworm from entering the country via the importation of pets. A PET passport can be issued to pet dogs, cats and ferrets entering the UK from the EU and non-EU listed countries under the Pet Travel Scheme. Entry rules for pets entering the UK from the EU and non-EU listed countries are listed below.

1. Your pet must be microchipped. This must be done before your pet gets a rabies vaccination.
2. Your pet must have been vaccinated against rabies. You must wait 21 days from the date of the last vaccination before travelling. The day of vaccination counts as day 0 and not day 1.
3. Your pet must have a pet passport or third-country official veterinary certificate.
4. If travelling from a listed country, fill in a declaration confirming that you aren't going to sell or transfer the ownership of your pet.
5. Dogs must have had a tapeworm treatment no less than 24 hours and no more than 120 hours (5 days) before entry.
6. You must use an approved transport company and an approved route unless you're travelling between the UK and Ireland.

You'll need to follow additional rules if you're entering or returning to the UK or another EU country from an unlisted country or if you are traveling with five or more pets.

You should be aware that if you take your pet abroad, it may be exposed to diseases which we do not have in the UK. It will have no natural immunity to such diseases and may therefore be more likely to become infected. Some of these diseases can affect humans.

We recommend you consult us about your pet's fitness to travel before you take your pet abroad. Depending on where you are going, we may be able to advise you on preventative treatments, on any other precautions you need to take and how to look for signs of ill health in your pet.

For further information please discuss the Pet Travel Scheme with our friendly team or you can visit: <https://www.gov.uk/take-pet-abroad/overview>.



### PET CARE PLANS

Our Pet Care Plan covers your pet for all its basic health care needs, including preventative treatments and expert advice, giving you complete peace of mind.

It allows you to spread the cost of caring for your pet throughout the year with easy direct debit payments.

*Ask at reception for more details*

### EASTER - KEEP YOUR CHOCOLATE OUT OF REACH

Please remind everyone in your family of the danger of chocolate and ask them to take extra precautions to keep Easter chocolate out of your dog's reach. Don't allow small children to have chocolate when the dog is nearby. Remind guests not to share Easter goodies with your friendly pet.

## NEW ARRIVALS

Many of you will be pleased to know Tracy Laban our Senior ANA and her partner welcomed their little boy Quinn Charles into the world on the 3<sup>rd</sup> January 2016 weighing 7lb 4oz.

We can also announce that Rosie Jones who helped in the office whilst our practice manager was on maternity leave, gave birth to a little boy on 26<sup>th</sup> November 2015 weighing 9lb 12oz named Charles.

Congratulations and good health to both happy families. Both boys have settled well into family life and we are very lucky to have cuddles from them when they come in on visits.



## A Different Type of New Arrival....

In February we took delivery of our new Flexible Endoscope. Endoscopes allow us to use a camera to look inside an animal's stomach, bowel and other areas to help make a diagnosis for correct treatment. We now have high quality fibreoptic video-endoscopy equipment which allows us to perform this examination under anaesthetic, and we can also take biopsies or remove foreign objects as necessary. By purchasing this high level diagnostic equipment we are able to give our patients better on-site treatment options.

## NOW AVAILABLE - ImmunoComb VacciCheck Antibody Test

Whilst we recommend annual vaccination we understand that some clients have concerns with regards to annual vaccination. We now offer a test that measures *Infectious Hepatitis*, *Parvovirus* and *Distemper IgC* antibodies. This test provides a useful tool for assessing immunity status of dogs concerning these three pathogens. Annual testing is recommended. The cost for this test is £33.00. Please call us to make an appointment for this test. Please note your dog must previously have had its primary vaccinations along with its first 12 month booster to be a candidate for this test.

## LOCAL CATS NEED YOUR HELP

Have you ever considered becoming a fosterer for cats? Our local Teignbridge and Totnes branch are on the lookout for local cat lovers that are able to offer temporary homes to less fortunate cats prior to them finding their forever home.

The Teignbridge and Totnes branch are also on the lookout for volunteers to help their fundraising team. Fundraising can take all shapes & forms from organising your own coffee mornings, garden parties, barbecues, fashion shows, store collections or having a stall at a local fete / show. Volunteers often help by making cakes & crafts to sell as well as lending a hand at the events themselves.

If you're able to help the Cats Protection in any way you can contact them on 0345 3712723 (local rate) or visit their website <http://www.teignbridge.cats.org.uk/>.



## INSURANCE CLAIM FORMS

Pet Insurance gives you the peace of mind that you will be able to give the very best treatment to your pet. For clients with Pet Insurance we are happy to make a claim on your behalf at no additional fee. Please submit a claim form to the surgery and ensure the owner section is completed in full. It is useful if you could also supply us with a stamped addressed envelope for us to forward the claim form to your insurance company.

## Practice Facilities

Appointment System  
Parking  
24 Hour Emergency Service  
Modern Surgical Facilities  
Nurse Clinics  
In-House Laboratory  
Digital X Ray Machine  
Endoscopy  
Pet Care Plans

### BOVEY TRACEY SURGERY

Mill House, Station Road,  
Bovey Tracey, Newton  
Abbot, TQ13 9AL  
TELEPHONE ; 01626  
833023

### MORETONHAMPSTEAD SURGERY

31 Court Street,  
Moretonhampstead,  
Newton Abbot, TQ13 8LG  
TELEPHONE ; 01647  
440441

### CHRISTOW SURGERY

Old Mines Road, Christow,  
Exeter, EX6 7NS  
For appointments/repeat  
prescriptions etc.  
telephone; 01626 833023

### FOR OUT OF HOUR EMERGENCIES PLEASE

TELEPHONE : 01647  
440441

