

**Dear Client,**

Once again can we remind our clients that this time of year presents many potential toxic hazards to pets, so please take care over the festive season. Here's a reminder of toxic hazards that are often associated with this time of year: chocolate, grapes, raisins, sultanas, mistletoe, lilies, holly, poinsettias and antifreeze. If you believe your pet may have ingested something toxic then contact the surgery as soon as possible, a rapid response can be critical.

At the beginning of November, Veterinary Care Assistant, Becky Harvey left to go on Maternity Leave. We would like to wish Becky the best of luck with the arrival of her baby and hope she gets a chance to put her feet up and relax before her baby makes an appearance. Becky was with us from November 2015 to help cover maternity leave (it must be catching). Whilst with us Becky proved to be a real asset to our team and kept everyone smiling, she will be missed.

**NEW VETERINARY CARE ASSISTANT**

We would like to give a warm welcome to Katie Burrell who has joined our nursing team. Katie joined us Mid-November as a Veterinary Care Assistant. Katie has previously undertaken her first year of training towards her Level 3 Diploma in Veterinary Nursing. Katie has moved to Devon from Somerset for her role at Moorgate. We hope she enjoys living and working in such a beautiful part of the country.

**CHRISTMAS OFFER**

**20% OFF PET TAGS  
ENGRAVED WHILST YOU WAIT**

Available throughout December only  
Tags are always included in our puppy package

**CHRISTMAS AND NEW YEAR SURGERY OPENING TIMES**

	<b>Bovey Tracey</b>	<b>Moretonhampstead</b>
<b>Saturday 24<sup>th</sup> December</b>	8:30am – 1pm	10am – 12pm
<b>Sunday 25<sup>th</sup> December</b>	<b>CLOSED</b>	<b>CLOSED</b>
<b>Monday 26<sup>th</sup> December</b>	<b>CLOSED</b>	<b>CLOSED</b>
<b>Tuesday 27<sup>th</sup> December</b>	<b>CLOSED</b>	<b>CLOSED</b>
<b>Wednesday 28<sup>th</sup> December</b>	8am – 7pm	8:30am – 6:30pm
<b>Thursday 29<sup>th</sup> December</b>	8am – 7pm	8:30am – 6:30pm
<b>Friday 30<sup>th</sup> December</b>	8am – 7pm	8:30am – 5pm
<b>Saturday 31<sup>st</sup> December</b>	8:30am – 1pm	10am – 12pm
<b>Sunday 1<sup>st</sup> January</b>	<b>CLOSED</b>	<b>CLOSED</b>
<b>Monday 2<sup>nd</sup> January</b>	<b>CLOSED</b>	<b>CLOSED</b>

**AS ALWAYS THERE IS A 24 HOUR EMERGENCY SERVICE ON: 01647 440441**  
***It will always be a Moorgate vet that attends to your call***

Please remember that it is Christmas and New Year for the Vets as well, so please make use of the surgery opening times whenever possible.

## NEW PARTNERSHIP

The practice itself dates back to the 20th century. Bob Pigott, took the practice on in 1960. Ulli Arnold became his partner in 1987. Since Bob's retirement in 1995, Ulli has been in sole charge/ownership and has become the very heart of the practice. The practice has grown considerably over the past years. Looking after a busy country practice has been a struggle for a sole director. Over the years Ulli has been looking for the perfect partner who has a similar approach to vetting. His partner would need to be someone who he could hand the reins over to once he reaches retirement. We sadly see so many independent vet practices sell to larger corporate companies nowadays and lose their identity. This is something that Ulli has fought against and, by going into partnership with a like-minded individual, will hopefully prevent from happening in the foreseeable future thereby retaining Moorgate's identity.

Ashley Rubens, who most of you must now surely know, joined us following his graduation from The Royal Veterinary College, London in 2006. From late 2009 to the end of 2013 Ashley worked as a locum across the country from large hospitals to farm specialists to broaden his experience. Ashley rejoined us in January 2014 and has settled back into Moorgate life well, becoming a familiar face on farms and in practice.

From 1<sup>st</sup> December 2016 we are pleased to announce that Ashley and Ulli will be officially working alongside each other as partners. The practice itself will be run in the same fashion as before, as has been will always be! Not losing the close connection between all staff at Moorgate and our clientele is a driving force that keeps us all motivated for a brighter future. May we take this opportunity in wishing you one and all a very happy festive season and may the New Year bring you much good luck.

### ONGOING WORMING OFFER - SAVE 25%

Buy a years supply (four treatments) of worming tablets for your dog or cat and receive a 25% discount.

### BOVEY TRACEY BRANCH IMPROVEMENT

Late November we submitted plans to Teignbridge District Council for a small one story extension to be added to our Bovey Tracey surgery, Mill House. We hope we are able to improve the facilities we have at this surgery by creating more space with this extension and by making some changes to the ground floor internal layout. Our plans include a second designated consulting room, a new modern operating theatre, a designated laboratory area, new cat and dog wards and an open welcoming entrance into our waiting room. Our aim is to provide our same compassionate, independent service in a more modern, practical environment. We are keeping our fingers and paws crossed that the plans are permitted and we will keep you all updated.



Mum, Can I have a cat for Christmas?  
No you can have turkey like everyone else!

### PET CARE PLANS

Our Pet Care Plan covers your pet for all its basic health care needs, including preventative treatments and expert advice, giving you complete peace of mind.

It allows you to spread the cost of caring for your pet throughout the year with easy direct debit payments.

*Ask at reception for more details*

### Practice Facilities

Appointment System  
Parking  
24 Hour Emergency Service  
Modern Surgical Facilities  
Nurse Clinics  
In-House Laboratory  
Digital X Ray Machine  
Endoscopy  
Pet Care Plans

### BOVEY TRACEY SURGERY

Mill House, Station Road,  
Bovey Tracey, Newton  
Abbot, TQ13 9AL  
TELEPHONE; 01626 833023

### MORETONHAMPSTEAD SURGERY

31 Court Street,  
Moretonhampstead,  
Newton Abbot, TQ13 8LG  
TELEPHONE; 01647 440441

### CHRISTOW SURGERY

Old Mines Road, Christow,  
Exeter, EX6 7NS  
For appointments/repeat  
prescriptions etc.  
telephone; 01626 833023

### FOR OUT OF HOUR EMERGENCIES PLEASE

TELEPHONE : 01647  
440441

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